

BOOKING TERMS AND CONDITIONS

- 1) Request for booking should be made through our web booking platform www.korkorlodge.com or be sent by mail to info@korkorlodge.com. For bookings done by mail up to 60 days before arrival a 50% down payment or the full amount of the booking should be paid within three working days

 For booking done by mail less than 60 days before arrival the full amount of the booking is due within three working days. If the payment is not received within 3 days the requested rooms may no longer be available.
- 2) The room rate is a full board rate including food, mineral water, tea, coffee and VAT, unless otherwise specified. The rate does not include:
 - a. Transfers to and from Korkor Lodge
 - b. Other drinks than the one specified in article 2)
 - c. Activities
- 3) Cancellation fees following a written notification sent to info@korkorlodge.com are as follows
 - a. More than 60 days weeks prior to arrival date: full refund
 - b. Less than 60 days prior to arrival: 50% of the total cost of the stay will be charged
 - c. Less than 30 days prior to arrival: 100% of the total cost of the stay will be charged
 - d. Paypal and bank charges will be deducted from the amount refunded
- 4) Modifications in bookings are free of charge but subject to availability.
- 5) Card payments at the lodge are not possible for the moment.
- 6) A notification of the payment should be sent to info@korkorlodge.com when the payment has been made and will confirm the booking. Failure to do so may delay the confirmation of the booking. Please include name and date of stay.
- 7) Room check out time is 11am on the day of departure and check in is from 2pm on day of arrival. Late departures and early arrivals may be arranged dependent on availability.
- 8) Children are welcome at Korkor Lodge. Children under the age of 6 stay free of charge if sharing a room with one or two adults.

Children between the ages of 6 and 12 will be charged USD 30.- each if sharing a room with one (in single) or two adults (in double or twin).

A child between the ages of 6 and 12 occupying their own room will be charged 75% of the single occupancy rate. A second child between the ages of 6 and 12 in the room will be charged 25% of the single occupancy rate.

A third bed can be included in all our rooms if required at the time of booking.

- 9) Special requirements, including special dietary requirements, should be made as soon as possible, and at least a week in advance of arrival.
- 10) Korkor Lodge is far from any medical facilities. We suggest to our guests to make sure of to be under insurance coverage for any repatriation costs in case of sickness or accident.
- 11) By making a reservation at Korkor Lodge, you are deemed to have accepted our Booking Terms and Conditions Policy.